

ST. LUCIE LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED (LCB)

Regular Meeting

Date and Time: Wednesday, August 14, 2024, 2:00 pm

Location: St. Lucie TPO
Coco Vista Centre
466 SW Port St. Lucie Boulevard, Suite 111
Port St. Lucie, Florida

Public Participation/Accessibility

Participation in Person: Public comments may be provided in person at the meeting. Persons who require special accommodations under the Americans with Disabilities Act (ADA) or persons who require translation services (free of charge) should contact the St. Lucie TPO at 772-462-1593 at least five days prior to the meeting. Persons who are hearing or speech impaired may use the Florida Relay System by dialing 711.

Participation by Webconference: Using a computer or smartphone, register at <https://attendee.gotowebinar.com/register/4188434955332656982>. After the registration is completed, a confirmation will be emailed containing instructions for joining the webconference. Public comments may be provided through the webconference chatbox during the meeting.

Written and Telephone Comments: Comment by email to TPOAdmin@stlucieco.org; by regular mail to the St. Lucie TPO, 466 SW Port St. Lucie Boulevard, Suite 111, Port St. Lucie, Florida 34953; or call 772-462-1593 until 1:00 pm on August 14, 2024.

AGENDA

1. **Call to Order**
2. **Pledge of Allegiance**
3. **Roll Call/Self-Introductions**
4. **Comments from the Public**
5. **Approval of Agenda**
6. **Approval of Meeting Summary**
 - *May 8, 2024 Regular Meeting*

7. Action Items

7a. By-Laws Update: The annual update of the By-Laws which provide a framework for the operation of the LCB will be reviewed.

Action: Approve the By-Laws, approve with conditions, or do not approve.

7b. Grievance Procedures Update: The annual update of the Grievance Procedures which are used in dispute resolutions regarding the provision of transportation disadvantaged services will be reviewed, and appointments to the Grievance Committee will be considered.

Action: Approve the Grievance Procedures, approve with conditions, or do not approve and appoint or re-appoint a Grievance Committee.

7c. Coordination Agreements: The Community Transportation Coordinator (CTC) will present coordination agreements with transportation providers for review.

Action: Approve the coordination agreements, approve with conditions, or do not approve.

7d. Shirley Conroy Grant Application: The CTC will present a grant application to upgrade transit software for review.

Action: Approve the grant application, approve with conditions, or do not approve.

8. Discussion Items

8a. Community Transportation Coordinator (CTC) Mobility Project Updates: The CTC will present updates on mobility projects such as Advantage Ride, Direct Connect, and the expansion of microtransit services.

Action: Discuss and provide comments to Staff.

8b. Public Participation Plan (PPP) Major Update Survey: LCB input and participation is requested on a survey to inform a major update of the TPO's plan to support public involvement.

Action: Discuss and provide comments to Staff by completing the survey.

9. Recommendations/Comments by Members

10. Staff Comments

11. Comments from the Public

12. Next Meeting: The next St. Lucie LCB meeting is a regular meeting scheduled for 2:00 pm on November 8, 2024.

13. Adjourn

NOTICES

The St. Lucie TPO satisfies the requirements of various nondiscrimination laws and regulations including Title VI of the Civil Rights Act of 1964. Public participation is welcome without regard to race, color, national origin, age, sex, religion, disability, income, or family status. Persons wishing to express their concerns about nondiscrimination should contact Marceia Lathou, Title VI/ADA Coordinator, St. Lucie TPO, 772-462-1593 or lathoum@stlucieco.org. Persons who require special accommodations under the Americans with Disabilities Act (ADA) or persons who require translation services (free of charge) should contact Marceia Lathou at 772-462-1593 at least five days prior to the meeting. Persons who are hearing or speech impaired may use the Florida Relay System by dialing 711.

Items not included on the agenda may also be heard in consideration of the best interests of the public's health, safety, welfare, and as necessary to protect every person's right of access. If any person decides to appeal any decision made by the St. Lucie TPO Advisory Committees with respect to any matter considered at a meeting, that person shall need a record of the proceedings, and for such a purpose, that person may need to ensure that a verbatim record of the proceedings is made which includes the testimony and evidence upon which the appeal is to be based.

Kreyol Ayisyen: Si ou ta renmen resevwa enfòmasyon sa a nan lang Kreyòl Ayisyen, tanpri rele nimewo 772-462-1593.

Español: Si usted desea recibir esta información en español, por favor llame al 772-462-1593.



ST. LUCIE LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED (LCB)

Regular Meeting

DATE: Wednesday, May 8, 2024
TIME: 2:00 pm
LOCATION: St. Lucie TPO
Coco Vista Centre
466 SW Port St. Lucie Boulevard, Suite 11
Port St. Lucie, Florida

MEETING SUMMARY

1. Call to Order

The meeting was called to order at 2:05 pm.

2. Pledge of Allegiance

Chairwoman Townsend led the Pledge of Allegiance.

3. Roll Call

Self-introductions were made, and a quorum was noted with the following members present:

Members Present

Commissioner Cathy Townsend, Chair

Robert Dadiomoff, Vice Chair

Modeline Acreus

Representing

Elected Official, TPO-
appointed

Veterans Community

FDOT

Dorothy Cobb	Economically Disadvantaged Community
Dalia Dillon	Florida Department of Elder Affairs
Robert Driscoll	Local Private For-Profit Transportation Industry
Nicole Fogarty	Public Education Community
Gregory McDonald	CareerSource Research Coast
Nelson Merchan-Cely	Citizen Advocate
Stefanie Myers	Local Medical Community
Anna Santacroce	Citizen Advocate – Transit User
Kelly Santos	Children at Risk
Milory Senat	Agency for Persons with Disabilities

Others Present

Kyle Bowman
Peter Buchwald
Yi Ding
Marceia Lathou
Stephanie Torres
Rachel Harrison
Adolfo Covelli
Rubi Dial
Tracy Jahn
Anthony Johnson
Lateria Payne
Anthony Rodriguez
Asela Silva

Representing

St. Lucie TPO
St. Lucie TPO
St. Lucie TPO
St. Lucie TPO
St. Lucie TPO
Recording Specialist
St. Lucie County
St. Lucie County Attorney
St. Lucie County
MV Transportation
MV Transportation
MV Transportation
Benesch

4. Comments from the Public – None.

5. Approval of Agenda

* **MOTION** by Ms. Myers to approve the agenda.

** **SECONDED** by Mr. Driscoll Carried **UNANIMOUSLY**

6. Approval of Meeting Summaries

- February 21, 2024 Regular Meeting
- February 21, 2024 Public Workshop

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* **MOTION** by Mr. Driscoll to approve the Meeting Summary.

** **SECONDED** by Ms. Myers Carried **UNANIMOUSLY**

7. **Action Items**

7a. **Community Transportation Coordinator (CTC) Evaluation:**

The annual evaluation of the performance and operations of St. Lucie County (the CTC) in the provision of demand response bus service.

Ms. Lathou indicated that part of the LCB's role was to evaluate the operations and performance of the CTC each year. She described the TD program's organization at the State and local level, noting the mission of the Florida Commission for the Transportation Disadvantaged (FCTD). Ms. Lathou identified the persons who are served as part of the Transportation Disadvantaged (TD) community and the types of services they receive before explaining the components of the CTC evaluation and the results. She reported on St. Lucie County's receipt of the Urban CTC of the Year Award and shared highlights from the survey responses. Ms. Lathou subsequently explained the LCB's requirement to establish an annual percentage increase goal for the number of trips provided within the public transit system as well as several considerations that could be pertinent to the members' deliberations.

At Ms. Lathou's invitation, Mr. Covelli gave an account of the ridership statistics for the various services provided by Transit and explained the approach used to address riders' concerns, providing examples of complaints they had received in the past.

Chairwoman Townsend initiated a discussion regarding the complaints received by Transit. Mr. Covelli explained that most of them were related to pickups being too early or too late, although one rider had expressed concern about the attitude of a driver. He indicated that the incident had been recorded by the audiovisual equipment on the bus and resolved satisfactorily for all parties, noting that Transit typically received many more compliments than complaints. Ms. Senat reported that other CTCs in Florida had received similar feedback on such surveys. Mr. McDonald expressed surprise about riders criticizing Transit for picking them up too early, and Mr. Covelli explained that Transit prioritized safety above other concerns, acknowledging the service was not as convenient as a personal vehicle. He then elaborated on how Transit appreciated the opportunity to learn from riders' comments.

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Mr. Covelli described the outreach that had been conducted by Transit staff in the previous year, including providing buses to transport attendees to the Oxbow Eco-Center's Earth Day celebration, along with his expectation that the activities would result in a ridership increase for all of Transit's services, especially the microtransit service. Chairwoman Townsend remarked on the need to set a goal for the annual ridership percentage increase that would be a challenge without being burdensome, and Mr. Covelli affirmed that seven percent would be appropriate. Mr. Buchwald reminded the members that the seven percent increase goal, if approved, would only refer to the fixed-route system, although goals in later years could be articulated to also include microtransit.

* **MOTION** by Ms. Myers to approve the CTC evaluation and set an annual percentage increase goal for fixed-route ridership at seven (7) percent.

** **SECONDED** by Ms. Dillon Carried **UNANIMOUSLY**

7b. Transit Development Plan (TDP) Major Update: Review of the transit needs and priorities in the draft TDP Major Update, the transit provider's strategic plan for the provision of bus services.

Ms. Lathou introduced the agenda item and invited Mr. Silva to continue. Mr. Silva began his presentation with an overview of the current bus service, ridership statistics, and population metrics for St. Lucie County. He detailed the public outreach activities conducted in connection with the Update and then reported on the findings, subsequently outlining the 10-year Transit Needs Plan. Mr. Silva described how the Needs Plan had been analyzed before presenting the proposed projects and improvements included in the Reimagine Transit Plan. He explained the proposed timeline for the improvements along with the projected operating costs and revenues and concluded with the next steps in the process.

Answering Chairwoman Townsend's question, Mr. Covelli described the vanpool program being implemented by the County to provide company employees living within a certain distance of one another with a reliable and affordable form of transportation to and from work. In response to further questions by members, Mr. Covelli explained the funding considerations for the program and how large employers worked with Transit to identify potential pickup points and routes, noting that there were already vanpools in place to transport St. Lucie County residents to South Florida. Discussion ensued regarding the need for and viability of the program given the proliferation of industry within the County and

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present funding resources, with Mr. Silva commenting on the success of vanpool programs in South Florida.

Chairwoman Townsend questioned the inclusion of passenger rail projects in the Update in light of Brightline's recent decision to locate its Treasure Coast station in Stuart rather than Fort Pierce. Mr. Buchwald explained that there were other operators, such as Amtrak or Tri-Rail, who might be interested in implementing passenger service in St. Lucie County. He emphasized the importance of the Update in terms of its role in anticipating the County's transportation needs and indicated that the TPO Board would soon be considering potential locations for a passenger rail station. He then encouraged the members to provide their feedback.

Chairwoman Townsend commented on the need for a transportation connection between South Hutchinson Island and the Fort Pierce Intermodal station to benefit some of the island's lower-income residents. Mr. Buchwald then elaborated on the results of the recently conducted Community Profiles Update.

Vice Chairman Dadiomoff remarked that a connection between St. Lucie County and Okeechobee was also needed. Chairwoman Townsend acknowledged the potential need to provide a connection to the medical park on U.S. 441 but questioned how cost-effective such a service would be, noting the need to address the highest-priority transit needs first.

Mr. Buchwald indicated that the Update would also be presented to the TPO Advisory Committees and the TPO Board.

* **MOTION** by Mr. Driscoll to endorse the TDP Major Update.

** **SECONDED** by Ms. Fogarty Carried **UNANIMOUSLY**

8. Recommendations/Comments by Members – Ms. Myers announced the recent passing of Beth Ryder, noting that she had been pivotal in getting the Municipal Services Taxing Unit (MSTU) established in St. Lucie County. Chairwoman Townsend provided additional details regarding Ms. Ryder's life and career.

9. Staff Comments – Ms. Jahn reported on Transit's involvement in the Oxbow Eco-Center Earth Day celebration and announced that Mr. Covelli had been given the Communicator of the Year Award by the Treasure Coast chapter of the Florida Public Relations Association. Chairwoman Townsend complimented Mr. Covelli on being a considerable asset to

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the community and thanked the MV Transportation staff for attending the meeting. Mr. Covelli thanked Chairwoman Townsend for her comments and commended his team for their efforts.

10. Comments from the Public – None.

11. Next Meeting: The next St. Lucie LCB Meeting is a regular meeting scheduled for 2:00 pm on August 14, 2024.

12. Adjourn – The meeting was adjourned at 3:25 pm.

Respectfully submitted:

Approved by:

Rachel Harrison
Recording Specialist

Commissioner Cathy Townsend
Chairwoman



AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	August 14, 2024
Item Number:	7a
Item Title:	By-Laws Update
Item Origination:	Florida Commission for the Transportation Disadvantaged (FCTD)
UPWP Reference:	Task 3.8-Transportation Disadvantaged Program
Requested Action:	Approve the By-Laws, approve the By-Laws with conditions, or do not approve the By-Laws.
Staff Recommendation:	Because the draft FY 2024-25 By-Laws meet the requirements of the FCTD and facilitate the conduct of business by the LCB, it is recommended that the draft FY 2024-25 By-Laws be approved.

Attachments

- TPO Staff Report
- Draft FY 2024-25 By-Laws

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB)

THROUGH: Peter Buchwald
Executive Director

FROM: Marceia Lathou
Transit/ACES Program Manager

DATE: July 30, 2024

SUBJECT: **By-Laws Update**

BACKGROUND

The LCB By-Laws guide the Board in fulfilling its purpose of identifying local service needs and providing information, advice, and direction to the Community Transportation Coordinator (CTC) on the coordination of services for the transportation disadvantaged. The By-Laws are based on the most current *Local Coordinating Board and Planning Agency Operating Guidelines* developed by the Florida Commission for the Transportation Disadvantaged (FCTD). Florida law requires that the LCB By-Laws be updated annually.

ANALYSIS

The LCB By-Laws were reviewed. A change was made to the By-Laws to clarify a reference. This change is indicated by strikethrough and underline on Page 10 of the attached By-Laws.

RECOMMENDATION

Because the draft FY 2024-25 By-Laws meet the requirements of the FCTD and facilitate the conduct of business by the LCB, it is recommended that the draft FY 2024-25 By-Laws be approved.



St. Lucie Transportation
Planning
Organization

Coco Vista Centre
466 SW Port St. Lucie Blvd, Suite 111
Port St. Lucie, Florida 34953
772-462-1593 www.stlucietpo.org

ST. LUCIE LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED (LCB)

FY 2024-25 BY-LAWS, RULES, AND PROCEDURES

August 14, 2024

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1.0 OVERVIEW

1.1 ESTABLISHMENT

The St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB) was established pursuant to Section 427.0157, Florida Statutes (FS).

1.2 PURPOSE

The purpose of the LCB is to develop local service needs and to provide information, advice, and direction to the Community Transportation Coordinator on the coordination of services within their local service area to be provided to the transportation disadvantaged.

1.3 AUTHORITY

The LCB is recognized as an advisory body in its service area to the Florida Commission for the Transportation Disadvantaged (FCTD).

2.0 STRUCTURE

2.1 BOARD

2.1.1 Composition & Membership

In accordance with Section 427.0157, FS, all members of the St. Lucie LCB shall be appointed by the TPO Board, except for agency representatives who shall be appointed by their agencies. The composition, membership, and terms of membership of the LCB are established in Rule 41-2, Florida Administrative Code (FAC) and are as follows.

- a) An elected official from the service area, serving as the chairperson;
- b) A local representative of the Florida Department of Transportation;
- c) A local representative of the Florida Department of Children and Family Services;
- d) A representative of the Public Education Community which could include, but not be limited to, a representative of the District School Board, School Board Transportation Office, or Headstart Program in areas where the School District is responsible;
- e) In areas where they exist, a local representative of the Florida Division of Vocational Rehabilitation or the Division of Blind Services, representing the Department of Education;
- f) A person who is recognized by the Veterans Service Office representing the veterans of the county;
- g) A person who is recognized by the Florida Association for Community Action (President) representing the economically disadvantaged in the county;
- h) A person over sixty representing the elderly in the county;
- i) A person with a disability representing the disabled in the county;
- j) Two citizen advocate representatives in the county; one who must be a person who uses the transportation service(s) of the system as their primary means of transportation;
- k) A local representative for children at risk;
- l) In areas where they exist, the Chairperson or designee of the local Mass Transit or Public Transit System's Board, except in cases where they are also the CTC;
- m) A local representative of the Florida Department of Elder Affairs;
- n) An experienced representative of the local private for-profit transportation industry. In areas where such representative is not available, a local private non-profit representative will be

appointed except where said representative is also the CTC. In cases where no private for-profit or private non-profit representatives are available in the service area, this position will not exist on the LCB;

- o) A local representative of the Florida Agency for Health Care Administration;
- p) A representative of the Regional Workforce Development Board established in Chapter 445, Florida Statutes; and
- q) A representative of the local medical community, which may include, but not be limited to, kidney dialysis centers, long term care facilities, assisted living facilities, hospitals, local health department or other home and community based services, etc.

2.1.2 Terms of Membership

Except for the state agency representatives, the members of the LCB shall serve for three-year terms. Individuals can serve for more than one term.

2.1.3 Attendance

The TPO may review and consider rescinding the appointment of any member of the LCB who fails to attend or send an alternate for three consecutive meetings. The LCB shall notify the FCTD if any state agency voting member or their alternate fails to attend three consecutive meetings.

2.1.4 Vacancy

If a vacancy occurs, individuals may request appointment to the LCB for consideration by the TPO Board. These requests shall be in writing and addressed to the TPO Executive Director. Any requests will be included, by the TPO Executive Director, on the subsequent TPO Board's agenda, and the applicant will receive a written or email response as appropriate from the TPO.

2.1.5 Alternates

LCB members are encouraged to appoint alternates. An LCB alternate may be appointed according to the following terms:

- a) Alternates are to be appointed in writing or email.

- b) Alternates may be recommended by TPO staff.
- c) Each alternate may vote only in the absence of the primary member on a one vote per member basis.
- d) Alternates must be a representative of the same interest as the primary member.

2.1.6 Officers

- a) Chairperson

The TPO Board shall appoint an elected official to serve as the official Chairperson for all LCB meetings. The appointed chairperson shall be an elected official who resides in the county that the LCB serves (41-2.012(1) FAC). The Chairperson shall serve until their elected term of office has expired or otherwise is replaced by the Designated Official Planning Agency. The TPO Board shall replace or reappoint the Chairperson at the end of his/her term.

- b) Vice Chairperson

The LCB shall hold an annual organizational meeting for the purpose of electing a Vice-Chairperson (41-2.012(2) FAC). The Vice Chairperson shall be elected by a majority vote of a quorum, defined in Section 2.1.9, of the LCB members. The Vice Chairperson shall serve a term of one year starting with the first meeting after the election. In the event of the Chairperson's absence, the Vice Chairperson shall assume the duties of the Chairperson and conduct the meeting. The Vice Chairperson may serve more than one term.

2.1.7 Minutes

The staff of the TPO shall maintain the minutes and other records of the Board. The minutes shall accurately reflect the proceedings of the Board.

2.1.8 Voting

As long as it does not constitute a conflict of interest, all members of the Board that are present, including the Chairperson, shall be required to vote on any question involving LCB action.

An affirmative vote of fifty percent (50%) of the quorum plus one will be required for a motion to pass. In the event of a tie vote, the motion will fail.

2.1.9 Quorum

A majority of the voting members of the Board must be present for the LCB to conduct business.

3.0 OPERATING PROCEDURES

3.1 ADMINISTRATIVE OPERATIONS

The administrative operations of the LCB shall be in accordance with the *Local Coordinating Board and Planning Agency Operating Guidelines* dated August 2017, developed by the FCTD; applicable state and federal regulations; and as directed by the Board or delegated by the Board to the Executive Director of the TPO.

3.2 MEETINGS

The LCB shall meet as often as necessary to meet its responsibilities. However, the LCB shall meet at least quarterly with a quorum of its membership. Meetings by teleconference are prohibited since these meetings are "local."

3.3 PUBLIC ACCESS

All public records of the LCB are available for inspection and examination in accordance with applicable state and federal regulations. Public records inquiries may be submitted during regular business hours to the offices of the St. Lucie TPO, 466 Port St. Lucie Boulevard, Suite 111, Port St. Lucie, Florida 34953, (772) 462-1593.

Anyone with a disability requiring accommodation to attend a meeting, workshop, and/or proceeding should contact the St. Lucie County Transit Director or Designee at (772) 462-1778 or TDD (772) 462-1428 at least forty-eight (48) hours prior to the meeting.

All meetings, workshops and proceedings shall be open to the public. All meetings will provide opportunity for public comments on the agenda in accordance with the following policy:

1. Prior to the approval of the agenda near the start of an LCB Board meeting and prior to the meeting adjournment, time will be reserved for comment by members of the general public. The duration of comments from the public are limited to not more than three minutes per person, although the speaker is permitted to submit commentary in writing of any length if copies are made for all members of the Board being addressed by the speaker and the Board Secretary. The speaker shall state the speaker's name and address for the record at the beginning of the speaker's comment period. No members of the public may lend

speaking time to another speaker. The "Public Comment" period is limited to not more than 30 minutes duration. The Chairperson of the LCB, as applicable, may provide for additional public comment for good cause shown.

2. During a presentation by a member of the public, other members of the public, LCB members, or LCB staff members (other than the meeting Chairperson in said individual's role as the presiding officer) shall avoid interrupting the speaker. After all the speakers have completed their comments or presentations or the "Public Comment" period has elapsed, the Chairperson, LCB members, and LCB staff may question the speakers.

3. Members of the public seeking to address the LCB should prepare their remarks in advance to be concise and to the point. Speakers must come to the podium to speak. Members of the public shall not address individual members of the LCB or staff but shall address the Board being addressed as a whole through the presiding Chairperson. Any speaker who becomes unruly, screams, uses profanity, or shows poor conduct may be asked to leave the podium and return to the speaker's seat by the presiding Chairperson. Should the speaker refuse to leave the podium and return to the speaker's seat, the Chairperson, as the presiding officer, may rule the speaker "out of order." Should the speaker still refuse to leave the podium and return to the speaker's seat, the Chairperson may ask a law enforcement officer to remove the speaker from the meeting.

The LCB reserves the right to modify or terminate the Public Comment Policy. Any modifications to the Public Comment Policy become effective upon their adoption by the LCB.

3.4 NOTICE OF MEETINGS AND WORKSHOPS

All LCB meetings, public hearings, committee meetings, etc., shall be advertised, at a minimum, in the largest general circulation newspaper in the designated service area prior to the meeting a minimum of seven days prior to the meeting.

Meeting notice shall include date, time, and location, general nature/subject of the meeting, and a contact person and number to call for additional information and request accessible formats.

Staff shall provide the agenda and meeting packet to the FCTD, LCB members and all other interested parties prior to the meeting. Special consideration to the advanced delivery time of certain technical or detailed documents, such as the Transportation Disadvantaged Service

Plan shall be given for additional review time. The agenda shall include a public participation opportunity.

3.5 AGENDA

Generally, at least seven (7) days prior to a Board meeting or workshop at which policy-making decisions will be made, an agenda shall be available for distribution on request by any interested person. The agenda shall list the items in the general order they are to be considered provided, however, that for cause stated in the record by the Chairperson, items may be considered at the Board meeting out of their listed order. The agenda shall be specific as to items to be considered. All matters involving the exercise of Board discretion and policymaking shall be listed on the agenda.

Any person desiring to have an item placed on the agenda of a regular Board meeting shall request of the Board in person or in writing that the item be considered for placement on the agenda. Requests in person shall be made at a regular Board meeting, and the Board will consider whether to place the item on the agenda for a subsequent regular meeting. Requests in writing must be received by the TPO at least fourteen (14) days in advance of a scheduled regular Board meeting and must describe and summarize the item. The written requests shall be mailed or delivered to the TPO at the address shown in Section 3.3. The Board then will consider at the scheduled regular meeting whether to place the item requested in writing on the agenda for a subsequent regular meeting.

Upon approval by the Chairperson or the Board, additional items not included on the meeting agenda may be considered at a meeting by the Board for the purpose of acting upon matters affecting the public health, safety, or welfare or which are in the best interests of the public.

3.6 EMERGENCY MEETINGS, WORKSHOPS & COMMITTEE MEETINGS

The LCB may conduct an emergency meeting or workshop for the purpose of acting upon matters affecting the public health, safety, or welfare or which are in the best interests of the public. Whenever an emergency Board meeting or workshop is scheduled to be held, the TPO shall provide public notice of such meeting or workshop as soon as possible. Such notice shall contain the information specified in Section 3.4. ~~Emergency/Committee meetings~~ Notice of Meetings and Workshops and shall be advertised at a minimum, in the largest general circulation newspaper in the designated service area as soon as possible prior to the meeting.

Staff shall give the FCTD, LCB members and all interested parties one week notice, if possible, of the date, time, location, and proposed agenda for the LCB committee meetings and emergency meetings. Meeting materials shall be provided as early as possible.

3.7 MEETING RULES & PROCEDURES

All meetings of the Board and the Committees shall be governed by the rules and procedures contained in Robert's Rules of Order which are applicable, and which are not inconsistent with these By-Laws, Rules, and Procedures or with any special rules of order that the Board may adopt. The By-Laws, Rules, and Procedures shall be reviewed, updated (if necessary), and adopted annually. It is recommended that the By-Laws, Rules and Procedures are reviewed and approved during the first quarter (July-September). Approved By-Laws, Rules, and Procedures shall be submitted to the FCTD.

3.8 AMENDMENTS

These By-Laws, Rules, and Procedures may be amended at any Board meeting by the affirmative vote of the majority of the voting members of the Board provided that a copy of the proposed amendment(s) shall have been mailed or e-mailed to each Board member at least four calendar days prior to the meeting.

3.9 FLORIDA GOVERNMENT IN THE SUNSHINE LAW

All LCB meetings, including committee meetings, shall be conducted in conformance with the Florida "Government in the Sunshine Law". Failure of an LCB member to follow Florida Government in the Sunshine laws may result in disciplinary action including suspension or termination of participation on the LCB.



AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	August 14, 2024
Item Number:	7b
Item Title:	Grievance Procedures Update
Item Origination:	Florida Commission for the Transportation Disadvantaged (FCTD)
UPWP Reference:	Task 3.8 – Transportation Disadvantaged (TD) Program
Requested Action:	Approve the Grievance Procedures Update, approve with conditions, or do not approve and appoint or re-appoint a Grievance Committee.
Staff Recommendation:	Because the draft FY 2024-25 Grievance Procedures meet the requirements of the FCTD and facilitate the conduct of business by the LCB, it is recommended that the draft FY 2024-25 Grievance Procedures be approved and that a Grievance Committee be appointed or re-appointed.

Attachments

- TPO Staff Report
- Draft FY 2024-25 Grievance Procedures

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB)

THROUGH: Peter Buchwald
Executive Director

FROM: Marceia Lathou
Transit/ACES Program Manager

DATE: July 30, 2024

SUBJECT: Grievance Procedures Update

BACKGROUND

As an extension of the Florida Commission for the Transportation Disadvantaged (FCTD), the LCB is tasked with oversight for the Transportation Disadvantaged program at the local level. This includes the development of written procedures to hear and advise on grievances and the annual update of these procedures.

The purpose of the grievance function is to process, investigate, and make recommendations in a timely manner on issues for which a local resolution has not occurred. Filing a complaint with the transit operator and/or CTC is always the first step in the problem-solving process. If the complaint is not resolved to the customer's satisfaction, generally the next step would be to file a written grievance with the LCB.

To assist in implementing the grievance function, the LCB is required to establish a Grievance Committee consisting of voting members of the LCB.

ANALYSIS

The LCB Grievance Procedures were reviewed by TPO staff. No changes to the Grievance Procedures are proposed.

The current members of the Grievance Committee are Ms. Dalia Dillon, Ms. Carolyn Niemczyk, and Ms. Milory Senat.

RECOMMENDATION

Because the draft FY 2024-25 Grievance Procedures meet the requirements of the FCTD and facilitate the conduct of business by the LCB, it is recommended that the draft FY 2024-25 Grievance Procedures be approved and that a Grievance Committee be appointed or re-appointed.



St. Lucie Transportation
Planning
Organization

Coco Vista Centre
466 SW Port St. Lucie Blvd, Suite 111
Port St. Lucie, Florida 34953
772-462-1593 www.stlucietpo.org

ST. LUCIE LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED (LCB)

FY 2024-25 GRIEVANCE PROCEDURES

August 14, 2024

Section 1: General – The following procedures are established to provide regular opportunities for grievances to be brought before the Local Coordinating Board for the Transportation Disadvantaged (LCB) Grievance Committee.

A complaint and grievance are required to have two steps. Complaints are defined as any documented concerns from agencies, users, potential users of the system and the Community Transportation Coordinator (CTC) in the designated service area involving public transportation timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies under the Transportation Disadvantaged program. Grievances are defined as unresolved complaints.

Filing a complaint locally with the transit operator and/or CTC is always the first step in the problem-solving process. If the complaint is not resolved to the customer's satisfaction, generally the next step would be to file a written grievance with the LCB. Before hearing the grievance, the LCB Grievance Committee shall determine whether the information supplied by the Grievant constitutes an acceptable grievance. If formally accepted by the Grievance Committee, the grievance will be heard by the Grievance Committee and the LCB. The Florida Commission for the Transportation Disadvantaged (FCTD) would consider hearing the grievance if unresolved.

All communications of all parties, must be in writing, hand delivered and date stamped or sent by certified mail return receipt requested. The St. Lucie Transportation Planning Organization (TPO) staff will provide assistance with filing grievances upon request.

Section 2: Filing a Grievance – Should an interested party wish to file a grievance regarding service from the Transportation Disadvantaged Program, a grievance must be filed in writing to the Local Coordinating Board for the Transportation Disadvantaged (LCB). Upon request of the Grievant, the LCB shall provide information on filing a grievance. The Grievant must demonstrate or establish a clear violation of a specific law, regulation, or contractual arrangement, copies of which may be obtained from the CTC. The Grievant shall address and deliver the grievance to:

St. Lucie TPO
466 SW Port St. Lucie Boulevard, Suite 111
Port St. Lucie, Florida 34953

The grievance shall include:

- The name of the Grievant and address where the Grievant can be located
- A statement of the grounds for the grievance made in a clear and concise manner, supplemented by supporting documentation;
- The date of the alleged violation upon which the grievance is based which shall be no more than 180 days before the date of the receipt of the grievance at the St. Lucie TPO;
- An explanation of the relief desired by the Grievant;
- Grievance must be hand delivered or sent certified mail return receipt requested; and
- Copies of all grievances and back-up documentation shall be supplied to all interested parties, including the operator/broker, in a timely manner.

Section 3: Grievance Committee – According to the FCTD *Local Coordinating Board and Planning Agency Operating Guidelines*, the LCB shall appoint a Grievance Committee to serve as mediator to process and investigate service complaints and grievances from agencies, users, potential users of the system, and the CTC in the designated service area to make recommendations to the LCB. The LCB shall establish procedures to provide regular opportunities for issues to be brought before the Grievance Committee and to address them in a timely manner. Members appointed to the Grievance Committee shall be voting members of the LCB.

When a meeting of the Grievance Committee is necessary, staff to the LCB shall schedule a meeting for the Grievance Committee to hear grievances.

Section 4: Grievance Process - Once a grievance has been received the Grievance Committee shall meet, consider acceptance of the grievance, consider the grievance if accepted, and issue its recommendation within thirty days of the date the grievance was filed. The Grievant and all other affected parties shall be notified in writing of the date, time and place of the Grievance Committee meeting where the grievance shall be heard. This written notice shall be mailed at least ten working days in advance of the meeting. A written copy of the recommendation made by the Grievance Committee shall be presented to the LCB at its next regularly scheduled meeting and mailed to all parties involved within ten working days of the date of the issuance of the recommendation. Effort will be made to safeguard the privacy and rights of all persons involved.

Section 5: Consideration by the LCB – The recommendation of the Grievance Committee may be referred in writing by the Grievant to the LCB, within fifteen working days from the date when the Grievance Committee issued its recommendation.

Once a Referral has been received, the LCB shall meet and issue its recommendation within thirty days of the date the Referral was filed. The Grievant and all other affected parties shall be notified in writing of the date, time and place of the LCB meeting where the Referral shall be heard. This written notice shall be mailed at least ten working days in advance of the meeting. A written copy of the recommendation made by the LCB shall be mailed to all parties involved within ten days of the date the LCB issued its recommendation.

At all meetings of the LCB, the presence in person of a majority of the voting members shall be necessary and sufficient to constitute a quorum for the transaction of business.

Section 6: Notification of Meetings to Hear Grievances – the LCB shall send notice of the scheduled meeting to hear the grievance in writing to the Grievant and other interested parties. The notices shall clearly state:

- Date, time and location of the meeting;
- Purposes of the meeting and a statement of issues involved; and,
- Procedures to be followed during the meeting.

Section 7: Written Recommendation – Written recommendations shall include the following:

- A statement that a meeting was held, involving all parties, representatives, and witnesses. That all were given an opportunity to present their position, demonstrating the violation of a specific law, regulation or contractual agreement;
- A statement that clearly defines the issues discussed;
- A recommendation and reasons for the recommendation based on information presented; and
- A recommendation to improve the provisions of a cost efficient and effective service based on investigation and findings.

Consideration by the Florida Commission for the Transportation Disadvantaged (FCTD) - All referrals of LCB grievance recommendations must be submitted to the FCTD in writing. The Grievant may begin this process by contacting the FCTD through the TD Ombudsman Helpline at (800) 983-2435 or via mail at: Florida Commission for the Transportation Disadvantaged; 605 Suwannee St., MS-49, Tallahassee, FL 32399-0450 or by email at CTDOmbudsman@dot.state.fl.us. Hearing and speech impaired persons call: 711 (Florida only) Florida Relay System. Upon request of the Grievant, the FCTD will provide the Grievant with an accessible copy of the FCTD's Grievance Procedures.

Notification of Grievance Procedures - Rider brochures or other documents provided to users or potential users of the system shall provide information about the complaint and grievance process which include the publishing of the FCTD TD Helpline service for use when local resolution has not occurred. All materials shall be made available upon request by the citizen.

Section 8: Additional Recourse - Apart from the above grievance processes, aggrieved parties, with proper standing, may also have recourse through the Chapter 120, F.S. administrative hearings process or the judicial court system.

Section 9: Amendments – The LCB Grievance Procedures may be amended by a majority vote of members present, if a quorum exists.

CERTIFICATION

The undersigned hereby certifies that he/she is the Chairperson of the St. Lucie County Local Coordinating Board for the Transportation Disadvantaged (LCB) and that the foregoing is a full, true and correct copy of the Grievance Procedures of this Coordinating Board as adopted by the St. Lucie LCB this 14th day of August 2024.

ST. LUCIE COUNTY LOCAL COORDINATING
BOARD FOR THE TRANSPORTATION DISADVANTAGED

Cathy Townsend
Chairwoman

ATTEST:

Marceia Lathou
Transit/ACES Program Manager

Date



AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	August 14, 2024
Item Number:	7c
Item Title:	Coordination Agreements
Item Origination:	Community Transportation Coordinator (CTC)
UPWP Reference:	Task 3.8–Transportation Disadvantaged Program
Requested Action:	Approve the Coordination Agreements, approve the coordination agreements with conditions, or do not approve the coordination agreements.
Staff Recommendation:	Because the CTC determined that the Coordinated Contractors provide safe, cost-effective, and efficient service to the transportation disadvantaged community, it is recommended that the coordination agreements be approved.

Attachments

- TPO Staff Report
- CTC Staff Report

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB)

THROUGH: Peter Buchwald
Executive Director

FROM: Marceia Lathou
Transit/ACES Program Manager

DATE: July 30, 2024

SUBJECT: **Coordination Agreements**

BACKGROUND

The Community Transportation Coordinator (CTC) may enter into a written coordination agreement with an agency who receives transportation disadvantaged funds and performs some, if not all of, its own services. The Coordinated Contractors must submit operating data to the CTC to be included in the Annual Operating Report. Both the Coordinated Contractors and CTC must be able to provide documentation in support of all information submitted.

ANALYSIS

The St. Lucie CTC wishes to enter into coordination agreements with several public, private, and non-profit transportation service agencies. The CTC has analyzed the services of these agencies and has determined that their services are safe, effective, and efficient from a total system perspective. The Florida Commission for the Transportation Disadvantaged's standard contract reflects the specific terms and conditions that will apply to those agencies as well as joint utilization and cost provisions for transportation services.


RECOMMENDATION


Because the CTC determined that the Coordinated Contractors provide safe, cost-effective, and efficient service to the transportation disadvantaged community, it is recommended that the coordination agreements be approved.



TRANSIT MEMORANDUM 24-048

TO: Members of the St. Lucie Transportation Disadvantaged Local Coordinating Board

THROUGH: Adolfo Covelli, Transit Department Director 

FROM: Cathi Petagno, Senior Transit Program Specialist 

DATE: July 29, 2024

SUBJECT: Florida Commission for the Transportation Disadvantaged
Annual Coordination Agreements State Fiscal Year 2024-25

BACKGROUND:

The Florida Commission for the Transportation Disadvantaged (FCTD) contracts directly with the Community Transportation Coordinator (CTC) in each county/service area to coordinate transportation services. Annually, the Local Coordinating Board approves the Community Transportation Coordinator agreements with businesses and agencies that provide transportation trips for specific disadvantaged populations. The goal of the CTC is to coordinate the availability of efficient, cost-effective, and quality transportation services for the transportation-disadvantaged population as outlined in section [427.0155](#) of the Florida Statutes.

Establishing contracts with local transportation providers under a coordination agreement enables the CTC to include performance and safety standards. Collaboration with local agencies also aids in reducing potential duplication of services in the county. The operational data generated from the coordinated contractors is submitted to the FCTD via the Annual Operating Report.

For the state fiscal year 2024-25, the following agencies have submitted the required documentation for an agreement. Two prior coordinated contractors (from fiscal year 23-24) have opted not to enter into an agreement for the upcoming year. The reason for these changes are the providers no longer offers trips in St. Lucie County.

- 2nd Chance Community Health Services, Inc.
- An Answer to Care, Inc.
- Skytop Transportation, Inc
- Council on Aging of St. Lucie, Inc.
- United Veterans of St. Lucie County, Inc.
- Re-Assure Non-Emergency Transportation

STAFF RECOMMENDATION:

Approve coordination agreements and authorize the Chair to sign all required documents as approved by the county attorney.



AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	August 14, 2024
Item Number:	7d
Item Title:	Shirley Conroy Rural Area Capital Assistance Grant
Item Origination:	Community Transportation Coordinator (CTC)
UPWP Reference:	Task 3.8–Transportation Disadvantaged Program
Requested Action:	Approve the Shirley Conroy Grant application, approve with conditions, or do not approve.
Staff Recommendation:	Because the replacement of capital equipment improves the quality of service provided to the transportation disadvantaged community, it is recommended that the LCB review and approve the application for Shirley Conroy grant assistance.

Attachments

- TPO Staff Report
- CTC Staff Report

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB)

THROUGH: Peter Buchwald
Executive Director

FROM: Marceia Lathou
Transit/ACES Program Manager

DATE: July 30, 2024

SUBJECT: **Shirley Conroy Rural Area Capital Assistance Grant Application**

BACKGROUND

As the Community Transportation Coordinator (CTC) in St. Lucie County, the St. Lucie County Transit Department explores opportunities to bring additional funding to the programs it administers. One such opportunity is the Shirley Conroy Rural Area Capital Assistance Grant.

The Shirley Conroy Grant was named in honor of Mrs. Shirley Jenkins Conroy (1930-2010), a tireless advocate for coordinated community transportation services and those who are disadvantaged. Each year, the Florida Department of Transportation (FDOT) transfers funds to the Transportation Disadvantaged Trust Fund to provide financial assistance to CTCs for the purchase of capital equipment to support the provision of transportation disadvantaged services in rural areas of the State.


ANALYSIS


The St. Lucie County Transit Department has applied for a Shirley Conroy Grant from the Florida Commission for the Transportation Disadvantaged. County Transit staff will present the request for funding to purchase capital equipment which includes the specific amount of funding required, and specific details supporting the need, impact, and value of the project on the coordinated system.

RECOMMENDATION

Because the replacement of capital equipment improves the quality of service provided to the transportation disadvantaged community, it is recommended that the LCB review and approve the application for Shirley Conroy grant assistance.

TO: Members of the Local Coordinating Board

THROUGH: Adolfo Covelli, Transit Director 

FROM: Tracy Jahn, Transit Operations Manager 

DATE: July 9, 2024

SUBJECT: Review and approval of St. Lucie County Shirley Conroy Grant Application

Background:

St. Lucie County Area Regional Transit currently utilizes Route Match software for Paratransit and Fixed Route operations. This software is outdated and has made it difficult for the contracted transportation provider to optimize services because of the limitations of the system.

St. Lucie County Transit Department staff submitted a state fiscal year 24/25 Shirley Conroy Grant application to the Florida Commission for the Transportation Disadvantaged on May 30, 2024, for capital funds to upgrade the Transit Software from RouteMatch to Trip Spark. The upgraded software will increase the efficiency of our demand response system and provide a higher level of convenience for our riders.

Before the grant can be awarded the application must be reviewed and approved by the Local Coordinating Board.

Recommendation:

Staff recommends Board approval of the state fiscal year 24/25 Shirley Conroy Grant application and authorization for the chair to sign the application.



AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	August 14, 2024
Item Number:	8a
Item Title:	Community Transportation Coordinator (CTC) Updates on Mobility Projects
Item Origination:	Unified Planning Work Program (UPWP)
UPWP Reference:	Task 3.8 – Transportation Disadvantaged Program
Requested Action:	Discuss and provide comments to Staff.
Staff Recommendation:	It is recommended that the LCB discuss the CTC Mobility Project Updates and provide comments to Staff.

Attachments

- TPO Staff Report
- CTC Staff Report

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB)

THROUGH: Peter Buchwald
Executive Director

FROM: Marceia Lathou
Transit/ACES Program Manager

DATE: July 30, 2024

**SUBJECT: Community Transportation Coordinator (CTC)
Mobility Projects Updates**

BACKGROUND

The St. Lucie County Transit Department performs the daily functions of the Community Transportation Coordinator (CTC) in St. Lucie County. The CTC provides transportation disadvantaged and other public transportation services. The County contracts with MV Transportation for the provision of these services.



ANALYSIS

The CTC arranges for the provision of transportation services in a manner that is cost-effective and efficient and reduces fragmentation and duplication of services. Furthermore, the CTC has initiated several innovative mobility projects which have received statewide recognition as best practices. County Transit Staff will present statistics, updates, and announcements regarding these mobility projects.

RECOMMENDATION

It is recommended that the LCB discuss the CTC Mobility Project Updates and provide comments to Staff.

**TRANSIT
MEMORANDUM
24-043**

TO: Members of the Local Coordinating Board
THROUGH: Adolfo Covelli, Transit Director 
FROM: Tracy Jahn, Transit Operations Manager 
DATE: July 9, 2024
SUBJECT: Microtransit, Advantage Ride, and Direct Connect Program Update

Background:

St. Lucie County launched a microtransit pilot program in December 2019 in southwestern Port St. Lucie. This microtransit zone was expanded to include the Port St. Lucie Intermodal Facility in March of 2022. A second microtransit zone in northwestern Port St. Lucie was launched in September 2023. Ridership for this program has grown dramatically over the past five years. St. Lucie County was awarded a service development grant through the Florida Department of Transportation in 2023 for the second microtransit zone, and this grant will also cover the third zone which is scheduled to be deployed in the southwestern portion of Fort Pierce on July 15, 2024.

The Advantage Ride program is provided through a partnership with St. Lucie County and Senior Resource Association (SRA). The program began in 2020 with an Innovation and Service Development grant through the Florida Commission for the Transportation Disadvantaged (FCTD). In January 2021 St. Lucie County and SRA merged similar programs to create the current Advantage Ride program which is a regional transportation program for individuals with intellectual and developmental disabilities. The program has been very successful over the past four years. SRA has been notified that the Advantage Ride program for July 1, 2024 to June 30, 2025 was recommended to receive funding through the Innovation and Service Development (ISD) grant program.

St. Lucie County's Direct Connect program began in 2016 as a program for transportation disadvantaged individuals to get to work, secondary education or medical appointments when the regular transit services were not running. The program has received grant funding over the years, however when the ISD grants were not renewed in 2021 the program was scaled back due to funding constraints. St. Lucie County's Direct Connect program was funded by FCTD for July 1, 2023 to June 30, 2024. This program will continue with Transit MSTU funding. The scale of the program may need to change based on the amount of funding available.

Recommendation:

These items are being presented for discussion. It is recommended that the LCB provide feedback on the Advantage Ride Program, the Direct Connect Program, and the new Microtransit zone.



AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	August 14, 2024
Item Number:	8b
Item Title:	Public Participation Plan (PPP) Survey
Item Origination:	Unified Planning Work Program (UPWP)
UPWP Reference:	Task 5.1 - Public Participation, Education & Outreach
Requested Action:	Discuss and provide comments to Staff by completing the survey.
Staff Recommendation:	It is recommended that each LCB Member completes a survey to assist in informing the PPP Major Update.

Attachments

- TPO Staff Report
- PPP Major Update Survey

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB)

THROUGH: Peter Buchwald
Executive Director

FROM: Marceia Lathou
Transit/ACES Program Manager

DATE: July 30, 2024

SUBJECT: **Public Participation Plan (PPP) Major Update Survey**

BACKGROUND

Public involvement is an intentional, dynamic process that continues throughout all stages of development for TPO plans, programs, and activities. The public involvement process is outlined in the TPO's current Public Participation Plan (PPP). The PPP acknowledges that no one public participation tool or strategy is likely to meet everyone's needs; success is generally found by combining in-person and digital strategies. The FY 2024/25 – FY 2025/26 Unified Planning Work Program (UPWP) includes a task to conduct a major update of the PPP.

ANALYSIS

Meaningful public participation is an opportunity for the community to influence what will happen in the environments where they live, work, and play. The following tasks will be completed to develop a PPP Major Update that supports a comprehensive and effective public participation process:

- Ensure the PPP Major Update meets all federal and state requirements for public participation.
- Incorporate the framework for public participation developed by the International Association of Public Participation (IAP2) which describes

a spectrum of public involvement ranging from informing the public to empowering the public.

- Update the PPP Limited English Proficiency (LEP) plan.
- Incorporate the results of the TPO's Community Profiles.
- Describe the implementation of the PPP such as what strategies, activities, tools, methods, etc., will be used, and why.
- Describe user-friendly methods of tracking significant public comments and their impact on decision-making.
- Update an annual evaluation process for the PPP.
- Incorporate the U.S. DOT *Equity Action Plan* which highlights five focus areas: wealth creation, power of community, interventions, expanding access, and institutionalizing equity.

A short survey will be provided to the LCB members to complete which will be used to assist in informing the PPP Major Update.

RECOMMENDATION

It is recommended that each LCB Member completes a survey to assist in informing the PPP Major Update.

Help Plan our Transportation Future!

Take our Five-Question Survey to Learn How.

Which of the following describes you:

- Live and work in St. Lucie County
- Live in St. Lucie County
- Work in St. Lucie County
- Own business in St. Lucie County, live elsewhere
- Own business and live in St. Lucie County
- Visitor

Prior to today, were you aware that the St. Lucie Transportation Planning Organization (TPO) is responsible for planning for roads, bridges, sidewalks, bike lanes, and public transportation throughout St. Lucie County?

- Yes
- No

How would you rate the TPO's performance in informing people of their role in helping to plan for roads, bridges, sidewalks, bike lanes, and public transportation?

- Don't Know/Not Sure
- Excellent
- Good
- Fair
- Poor

How do you keep informed about transportation projects?

- Social media
- Radio
- Television
- Online news outlets
- Newspaper/magazine (print)
- Friends/neighbors
- Public meetings

- Emails
- I don't keep informed about transportation projects.

Do you want to learn more about transportation planning and help make transportation decisions? If so, please provide your email address to be added to the TPO's email distribution list.
